IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Lavorgna et al.

Art Unit: 3629 Serial No.: 09/873,815

Examiner: Tan D. Nguyen

Filed: June 4, 2001

For: SYSTEMS AND METHODS

FOR MANAGING BUSINESS

METRICS

AMENDMENT AFTER FINAL

Mail stop: RCE Commissioner for Patents P.O. Box 1450 Arlington, VA 22313

Sir:

In response to the Office Action dated July 11, 2007 and made final, please amend the above-identified patent application as follows: